

COMPANY SNAPSHOT COMPANY SNAPSHOT

SOLVING FOR A BETTER TOMORROW

A Single Interaction Can Change the World

Whether we are tackling the plastics end-of-life challenge or meeting the moment in a global pandemic, Milliken is a community of innovators coming together for a brighter tomorrow. Across our four divisions, we embrace the power of a single interaction to impact the world for generations to come. We deliver sustainable solutions to our customers and communities—guided by innate curiosity and a commitment to excellence.

We each have the change. Together, our

power to make lasting impact is unstoppable.



Our expertise in research, design, and responsible manufacturing is driven by our four divisions:

Chemical

Flooring

Healthcare

Textile

MILLIKEN LOCATIONS



7,300+

ASSOCIATES

GLOBAL **D** LOCATIONS

43 PLANTS 21 OFFICES/LABS **10** SHOWROOMS **5** DISTRIBUTION CENTERS

COUNTRIES WITH

Global Headquarters: Spartanburg, South Carolina, United States Operations: United States, United Kingdom, Belgium, France, China, Mexico, and Australia, with sales and service operations throughout the Americas, Europe, and Asia

PURPOSE

Together we strive to positively impact the world around us for generations to come.

VALUES



Integrity Do the right thing



Excellence Set a high bar for performance



Innovation Reward big thinking



Sustainability Create a healthy future



VISION

Be a values-based company with depth in materials science, customer intimacy, and operational excellence that delivers profitable growth and superior shareholder returns.

2020 Milliken Sustainability Report Sustainability.Milliken.com 2020 HIGHLIGHTS



One of seven companies awarded World's Most Ethical Companies® for 14 consecutive years



Received Ethics Inside Certification 2020-2022, an external validation of our ethics and compliance program and efforts in sustainability and social responsibility





Received the 2020 South Carolina Economic Impact Award 750+ DIVERSITY AND INCLUSION PARTICIPANTS

Associates participated in diversity and inclusion programs including our Race Relations Roundtables and newly implemented Allyship Training Program

23,000
PPE GOWNS DONATED

Gowns made from Milliken Perimeter™ fabric donated to local school districts





COVID-19 INNOVATIONS

Meeting the moment by responding to medical PPE shortages

LEADING WITH PURPOSE

Our newly launched Milliken Leadership Model will develop growth-minded leaders to build teams ready to take on challenges and opportunities ahead

BORCHERS ACQUISITION

Acquiring Borchers brought Milliken paint and coating industry expertise, products, and customer knowledge to accelerate our chemical additive solutions



MILLIKEN UNIVERSITY RE-LAUNCH

Milliken University, our internal learning portal, inspires our associates to reach their full potential with a suite of continuous learning opportunities

NEW PARTNERSHIPS TO ADVANCE RECYCLING



Joined the Polypropylene Recycling Coalition, established by The Recycling Partnership, to advance plastic recycling



Black lives matter. At Milliken, our values compel us to stand in solidarity with those who are hurting, afraid, angry and want to exercise their right to protest peacefully. While these devastating incidents are not new, there's something different about what's happening. The pandemic coupled with these recent injustices have pushed the issues of racial disparity into the open.

We pledge to put an end to brutal acts of racism and all systems of bias that undermine equality in our company, our nation and our world. Together, we strive to positively impact the world.

Milliken's Black Lives Matter Statement (June 2020)



Commissioned on Juneteenth (June 19), 2020, by the City of Spartanburg, Milliken sponsored a Black Lives Matter public art project as part of a grassroot community effort featuring the work of more than 16 local and regional artists

Photo by Hub City Bees

2020 Milliken Sustainability Report

CEO LETTER 2025 GOALS



Meeting the Moments of 2020

Our third annual sustainability report highlights Milliken's performance and progress towards our 2025 sustainability goals. Covering planet, product, and people, this report creates increased accountability while inviting new conversations and collaborations as the company works to create a positive impact on the world for generations to come.

We met the moments of 2020. We pivoted production lines, launched new innovations, and kept each other safe; all while our team rallied to improve our sustainability metrics in 10 of 12 strategic categories. Our sustainability initiatives are building momentum and changing our business in positive ways.

In 2020, we made progress on our sustainability goals:

- Doubling down on our ongoing commitment to advancing diversity, equality, and inclusion in the face of social unrest;
- Focusing on helping to fight COVID-19 by producing medical-grade fabric gowns, face shields, and flooring that assists with social distancing efforts;
- Prioritizing associate safety, particularly essential workers, by enhancing the company's safety-first culture during the pandemic;
- Bolstering the plastics circularity discussion by convening thought leaders with a goal to illuminate workable ecosystem solutions hosted by National Geographic;
- Continuing to invest capital to eliminate coal as a primary fuel source, thereby reducing GHG emissions and reduce waste;
- Acquiring Borchers—Milliken's largest acquisition to date—which will scale the company's coating additives platform in a way that reduces solvents and environmental impact.

We invite you to continue on our sustainability journey as we work together for a healthier tomorrow.

HALSEY COOK President and CEO

TOGETHER WITH **UNITED NATIONS INITIATIVES**





2025 Planet Goals

Reducing our Environmental Footprint



Reduce indexed greenhouse gas emissions by 25%

usage by 25%

waste by 25%

Reduce indexed water

Reduce indexed solid



Increase renewable energy use to 100,000 MWh

ZERO waste

to landfill



ZERO environmental violations

Our planet goals support these UN SDGs











Advancing Circularity and Well-Being



Analyze new products launched using Life Cycle Analysis principles



Convene scientists and thought leaders to advance the goal of solving the plastics endof-life challenge

Our product goals support these UN SDGs







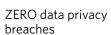


2025 People Goals

Caring for our Communities



Commit to an inclusive associate community



ZERO lost time safety incidents

Technology and

innovations

Our people goals support these UN SDGs











2020 Milliken Sustainability Report Sustainability.Milliken.com 2020 SCORECARD 2020 SCORECARD

Milliken's 2025 Sustainability Goals Progress



2020 Milliken Sustainability Report



PLANET

"After a win with the Milliken Performance System tools, we started applying them across the plant. Efficiency and pride skyrocketed."

Aimee Davis
Production Manager
Dewey Plant, Chemical

Expanded Our Planet Projects

We expanded our planet projects program with standardized performance reporting and uniform project management.

Increased from 90 to 300+ planet projects

"Our engineering team is the heartbeat at our plants. I'm excited to move forward by saving costs and resources."



Project Manager Blacksburg Utilities Co-op Chemical and Textile

PROGRESS CONTINUES ON OUR EFFORTS TO ELIMINATE COAL

Today: Conventional

Separate steam and power at one location help manufacture our additives, workwear, and flame-resistant fabrics.

Steam





Power

Tomorrow: Cogeneration

By combining steam and power at one manufacturing location, our energy efficiency improves.

+20%



Cogeneration

Greater energy efficiency



\$25M+ Investment

Projected savings/year



Eliminates coal as a primary steam fuel source

2025 Goal Impact Projections

9.2%

4.7%

GHG Reduction

Waste Reduction

ENVIRONMENTAL CERTIFICATIONS

31 Sites

ISO 140001: 2015 Certification

ISO 50001 Certification Achieved by U.K. Sites

WATER/REDUCTION

Gallons reduced/year

(Pendleton, SC)

Revising recipes in dye and finishing processes

8M

(Gainesville, FL)

Optimizing fine chemical manufacturing

23M

(Blacksburg, SC)

Optimizing steam condensate reuse

25M

(Pendleton, SC)

Upgrading water infrastructure

RENEWABLE ENERGY

50,000 MWh/yr

50% of renewable energy goal achieved in 2020

- Additional Impact \longrightarrow 3.4%

Waste Management Through Thermal Drying

FINDING SOLUTIONS TO **BETTER MANAGE WASTE**

Reduced 7,900,000 lbs of waste

Equivalent to removing the waste disposed by

U.S. homes/year



Investment



Conserves Resources

\$300K Savings/year



Supports Circular Economy

2025 Goal Impacts (against 2018 baseline)

6.9%

Solid Waste Reduction

Landfill Reduction

PLANET

Milliken Performance System Critical to 2025 Planet Goals

Using the Milliken Performance System (MPS), a methodology that embraces leadership principles and problem-solving tools, we create sustainable improvements in our operations. Our system to achieve operational excellence increases productivity, quality, and efficiency.

M MILLIKEN®
P PERFORMANCE
S SYSTEM



RESULT
Produces Carpet

More Efficiently



Production Manager
Zhangjiagang Plant, Flooring

Eric worked with cross-functional teams, including research and development and production leaders, to produce carpet locally and more efficiently using MPS methods.

Safeguards Environmental Compliance



Production Manager Dewey Plant, Chemical

Using the 5S Methodology, Aimee led a team to envision a more efficient and compliant process for partially-used raw materials to reduce the risk of spills or contamination.

RESULT Reduces Water Use



Engineering Services Professional Pendleton Plant, Textile

Trey worked on a Six Sigma Green Belt project that led to opportunities for water reduction—results averaging 53,000 gallons/day in reductions with plans to further increase savings in 2021.

2020 MPS IMPACT

28 Six Sigma
Green Belts

We added 28 new Six Sigma Green Belts, including our first manufacturing associate who worked on a waste reduction project

CARA THOMPSON

Director of
Corporate MPS

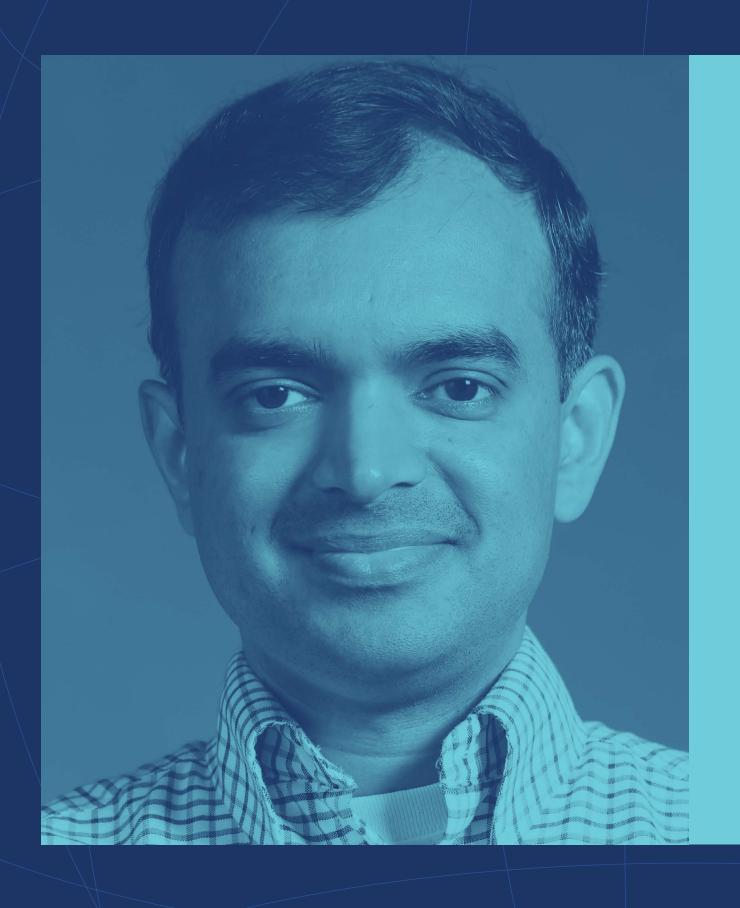
"When we connect activity to improved performance, it generates momentum and cultural change." 10,700+
Training hours

The Milliken Performance System emphasizes training and education with over 10,700+ hours of training

300+
MPS projects

800+
People engaged

2020 Milliken Sustainability Report



PRODUCT

"Keep your mind open to new ideas and collaborate with others to solve hard problems. Never stop learning."

Kumar Puthillath, PhD
Research Engineer, Flooring

PRODUCT PRODUCT



MILLIKEN SPONSORED THE NATIONAL GEOGRAPHIC **CIRCULAR ECONOMY FORUM WITH 400+ EXPERTS**

- The circular economy is bigger than you think
- For business, green is good
- Cities can lead the way

Carbon needs to be a factor

matters

What you buy and recycle

Learn More Here

JOINED POLYPROPYLENE RECYCLING COALITION



As a funder of the Polypropylene Recycling Coalition, we helped to bring polypropylene sorting equipment to four materials recovery facilities reaching four million people.

PUBLISHED NEEDS FOR PLASTICS CIRCULARITY

To accelerate innovation, our Principal Scientist Scott Trenor, PhD, co-authored Needs for Plastics Packaging Circularity. The article highlights research that needs to be collaboratively addressed by the entire plastics community to achieve circularity.



"At the end of the day, I want to leave the world a better place."



ACTIVE MEMBER OF ALLIANCE TO END **PLASTIC WASTE**

Projects in 2020 portfolio

Communities impacted

635+ Kilotons of plastic waste diverted each year

JOINED DIGITAL WATERMARK PROJECT, HOLYGRAIL 2.0

We joined an initiative that tests the viability of digital watermarking technologies to accurately sort plastics.



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Working Together to Advance Circularity and Well-Being

LOCAL SOURCING REDUCES CARBON FOOTPRINT IN FLOORING

We recognize that where and how we source our raw materials can impact the carbon footprint of our products. Milliken responsibly manufactures flooring products on four continents, working with local partners to be environmentally conscious throughout the process. This reduces transportation needs and brings materials closer to customers. Additionally, the Americas launched the D/LUX carpet tile series that reduces the use of raw materials while extending product life. We will continue working with our value chain in order to uncover additional ways to reduce our products' carbon footprint.



30%
Carbon footprint reduction
Asian cushion products

50%
Raw materials sourced within 60 miles

Measured by weight within 60 miles of U.K. manufacturing site

10M+

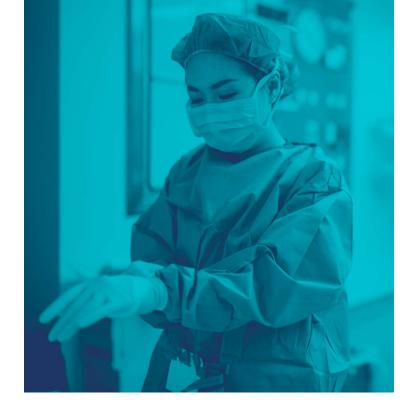
Yards provided to protect front-line workers

13K

Tons of recycled polypropylene enhanced with DeltaMax

82%

Recycled content in our felt-backing layer in comfort and function carpet tile products made in Asia



COVID-19 Solutions

We focused our development and manufacturing processes to help fight the battle against COVID-19.

GOWNS

We engineered our existing textiles into medical barrier protective fabrics for PPE garments. Perimeter™ advanced medical fabrics passed testing for Level 1 and Level 2 ANSI/AAMI PB70 Standard to protect front-line workers in multiple medical environments and usage situations.

FACE SHIELDS

Responding to the face shield shortage, our scientists collaborated to meet the demands for clear plastic shields as preventative hygiene measures.

SAFER ENVIRONMENTS WITH SOCIAL DISTANCING

Social Factor, a Milliken carpet collection, provides instructional graphic sources to support social zoning in shared spaces. Social Factor creates spatial awareness by defining zones and landing spots, and creating cohesive traffic flow for safer collaborative environments.

WOUND CARE SOLUTIONS TO REDUCE IN-PERSON HEALTH VISITS

We provide an extended-wear solution that helps clinicians manage wounds and edema. By using TRITEC® wound dressings with Active Fluid Management® technology and CoFlex® TLC compression therapy, patients can wear the wound dressing and compression bandage to reduce the amount of in-person visits needed.





Verifying Sustainable Impact of Our Products



MATERIAL INNOVATIONS TO GET COBALT OUT OF COATING

We removed cobalt from coatings while improving overall performance. Borchi® OXY-Coat is a metal-based, high performance cobalt-free drier catalyst for alkyd paints, composites, and inks.

RAMESH KESH, PhD

VP, Research Textile

"We know we aren't going to solve circularity by ourselves. It requires behavior change and collaboration to find solutions that scale faster."

SUZANNA SALTON

Asia Global Director Singapore Office, Flooring



Life Cycle Analysis on 90% of flooring products globally



Majority of Polartec products are BlueSign® Certified, which monitors materials from factory to final product



Red List Free, Third Party Verified flooring products offered globally



All modular carpet tiles manufactured in the Americas, APAC, and Australia, and some manufactured in Europe are Cradle to Cradle Certified Silver

Declare.

Flooring products disclose ingredients in a voluntary transparency platform and product database

OEKO-TEX® confidence in textiles STANDARD 100

Certain textile products are certified Standard 100 by OEKO-TEX®, a label for textiles tested for harmful substances, ensuring product safety "There's definitely a value proposition when it comes to our products impacting a company's greatest asset—its people."

96%

Scientists and engineers* trained in green chemistry

* Involved in chemical processes for new product development

1,400+
Hours of green and sustainable chemistry training at Milliken

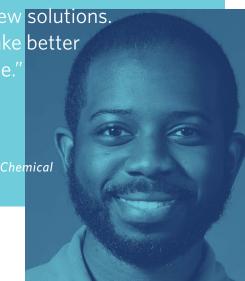
45%

New products launched using Life Cycle Analysis principles

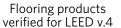
"Working in research, finding paths that don't work can uncover entirely new solutions. They lead us to make better products for people."

FAYSAL IBRAHIM

Tech Specialist, Chemical









All OBEX™ Entrance Flooring certified low VOC



UL certification for four grades of Hyperform® HPN® enables 5-8% energy savings for injection molding of plastics



Millad® NX® 8000 enables an average of 10% energy savings for production of clarified PP parts



APR Critical Guidance given to Millad® NX® 8000 clarifying agent for PP to validate compatibility with plastic packaging recycling

RecyClass

Millad® NXTM 8000' technology is fully compatible with the polypropylene (PP) recycling processes in Europe and poses no recyclability issues, according to the findings of an independent laboratory testing

30-40%

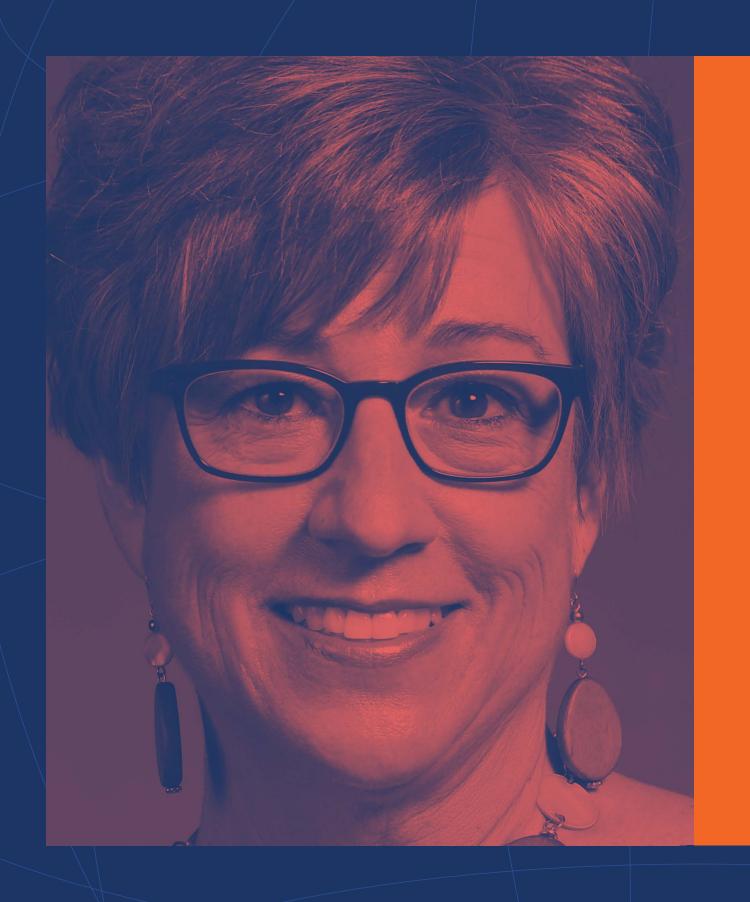
Reduction in moisture passing through packaging enables longer shelf life

UltraGuard™ Solutions, our performance additive, improves barrier properties. Improved barrier enables longer shelf life reducing waste.

1.5 billion+

Diverted to date from landfills into recycled Polartec fabrics

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PEOPLE

"There's pride in knowing I've done my part to keep our people healthy and safe."

Hope Bailey

Milliken Occupational Nurse

Our Milliken Occupational Nurse Team received the Safety Champion Award as part of the 2020 Milliken Honors program for caring for our people during COVID-19

Focused on Together in a Year of Separation

"...We pledge to put an end to brutal acts of racism and all systems of bias that undermine equality..."

An excerpt from Milliken's Black Lives Matter statement, June 2020

RICAYE HARRIS

Director, Diversity and Inclusion

"Your biases, intentional or ingrained, can inhibit the way you interact with people and hinder workplace culture."

MOVING FROM AWARENESS TO ALLYSHIP

A cknowledges and addresses barriers

istens intently to understand

earns through diverse interaction

Y ou speak up and support

2020 UNCONSCIOUS BIAS TRAINING

2,200+

250+

Trained in our community

Training sessions for manufacturing associates **MORE DIVERSITY AND INCLUSION PROGRESS**

U.S. Mgmt. Diversity

650+

Trained in Allyship

- New Associates
- Associate Veterans
- networks LGBTQ

"Wherever you're from, whatever race or ethnicity you are, however you identify, whoever your partner is, we want you to be able to come and find a home at Milliken."

Halsey Cook

Milliken President and CEO 2020 Out & Equal Workplace Summit Presenter

Together, We Listen to Learn

RACE RELATIONS ROUNDTABLES

The deaths of Ahmaud Arbery, Breonna Taylor, George Floyd, and so many others, coupled with the inequities related to the COVID-19 pandemic, shined a light on the systemic racism that runs throughout the United States. In June, we opened honest dialogue at Milliken with the first of many Race Relations Roundtables. I Don't See Color!—a virtual open forum for an unscripted, honest, and safe conversation about the realities minorities face daily—allowed our teams to share stories of lived racism. Together, we committed to learn, to change, and to act.

"We can change lives across the whole global company. It's not coming from one individual—anyone **AGNES** who wants to be SMITH involved can be a **STUCKEY** voice to make a Plant Supply change that is going Chain Lead to impact lives." Kevstone Plant.

OUR ASSOCIATE COMMUNITY





82% Americas



Chemical



Ethnic Diversity 58% Non-Racial and **Ethnic Diversity**

INCLUSION IN ACTION



Sustainability.Milliken.com 2020 Milliken Sustainability Report 27 Milliken believes that all injuries are preventable, all health risks are controllable, and management is accountable.

—EXCERPT FROM MILLIKEN'S SAFETY POLICY

KEEPING DATA SAFE AND SECURE

Our focus on digitalization is guided by our desire to do the right thing—period. With advancements in data comes increased risk. We know that securing data privacy and continually improving our privacy protections are simply the right thing to do. We are increasingly interconnected and want everyone, from customers to suppliers to our associates, to trust our ability to keep their data safe and secure.

Associates completed 100% of at least seven safety courses

Associates trained in cyber and privacy protection

Data privacy breaches

28



Observations

"I came from the military and find the same camaraderie at Milliken. We keep each other safe."

DANIEL

Due to COVID-19

Lost-time injury free for more than 1 year

Lost-time injury free for over 1 million exposure hours since last injury

Lost-time injury free for over 10 million exposure hours since last injury

your data."



LEADERSHIP AND COMPLIANCE

"All of us are engaged to find solutions. It's key to empowering our teams to do the right thing."

Jennifer Reid
Plant Manager
Dewey Plant, Chemical

Jennifer received the Leadership Award as part of the 2020 Milliken Honors program for leading her plant through COVID-19 safely and serves as a role model for others

Leading with Purpose

NEW LEADERSHIP MODEL

Corporations have obligations that go beyond profitability. They should be good corporate citizens and add value to the communities where they operate. They must support the well-being and professional development of their employees around the world. Recognizing this mandate and taking steps towards these broader responsibilities support the long-term success of the enterprise. We know that the strength of our collective leadership capabilities is critical to delivering our long-term strategic plan. Our new leadership model serves as the foundation for building our leadership skills and directly supporting 2025 sustainability goals—and beyond.

"The data is very clear that companies that focus on doing the right things over time have higher returns."

HALSEY COOK

President and CEO Milliken & Company

Citing Ethisphere data at National Geographic Circular Economy Forum Event, February 2020

COMMITTED TO ETHICS

ONE OF SEVEN 14-TIME HONOREES

FOR WORLD'S MOST ETHICAL COMPANIES

132 companies across 51 industries and 21 countries

DESIGNATED AS THE WORLD'S MOST ETHICAL COMPANIES





CRAIG HAYDAMACK

SVP, Chief Human Resources Officer



INTEGRITY DEPENDS ON SPEAKING UP

Our HelpLine safeguards anyone wishing to report an ethical concern.

- Anonymous Reporting
- 24/7 Assistance
- Mulitple Languages
- Third-Party Managed

ANTI-CORRUPTION COMMITMENT



- 77% North America
- 12% Europe 9% Asia
- 2% Other Regions

"When I came to Milliken, I learned to work as a team and count on each other."

BARBARA HOWARD

Technician Johnston Plant, Textile

Barbara received the Do the Right Thing Award as part of the 2020 Milliken Honors program

INCIDENTS OF CORRUPTION

100% new suppliers confirmed commitment to anti-corruption

COMPLETION OF ANTI-CORRUPTION TRAINING

CODE OF CONDUCT

ASSOCIATES AFFIRM CODE OF CONDUCT

LANGUAGES AVAILABLE FOR OUR ASSOCIATE CODE OF CONDUCT

NEW SUPPLIERS AFFIRM SUPPLIER CODE OF CONDUCT

LANGUAGES AVAILABLE FOR OUR SUPPLIER CODE OF CONDUCT

COMPLETION OF ONLINE TRAINING BY MANAGEMENT **ASSOCIATES**

75+

ONLINE TRAINING COURSES

"My passion is to help individuals reach their potential, so we can lead with purpose at Milliken.'

OTTILIA **SCANLON**

Director, Learning and Development



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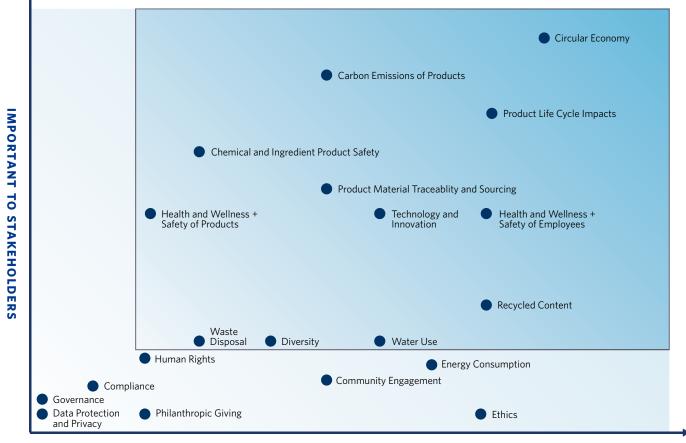
Consolidated
Global Reporting
Initiative Index and
UN Global Compact
Communication
on Progress

Halsey Cook

Milliken President and CEO

Supporting the UN Global Compact since 2019—a voluntary leadership platform for the development, implementation, and disclosure of responsible business practices

MILLIKEN & COMPANY MATERIALITY MATRIX



IMPORTANT TO MILLIKEN & COMPANY

To determine Milliken sustainability initiatives most important to external stakeholders, results from an external stakeholder survey were ranked and plotted based on frequency of participant response. To determine company sustainability topics most important to Milliken's internal stakeholders, results from a cross-functional associate survey were ranked and plotted based on frequency of response.

MILLIKEN & COMPANY

Stakeholder Engagement Process Defined

MATERIALITY DEFINED

Stakeholder Engagement and Report Materiality

Milliken & Company's commitment to sustainability includes a commitment to meaningful collaboration. We work with our stakeholders, partners, and team members to determine what we report, with the intent to hold ourselves accountable and invite important dialogues within our industries.

We seek to involve stakeholders in varying degrees, from simple, one-way monitoring of stakeholders' actions and communications, to cooperative dialogues focused on mutual learning, collaboration, and understanding. To help guide our decision-making process for this report, Milliken engaged customers, nongovernmental organizations, and sustainability subject matter experts along with a cross-functional group of global Milliken associates to provide honest and open feedback on our sustainability performance, challenges and opportunities.

Establishing our priorities in sustainability is a complex process involving a combination of tactics: corporate introspection, environmental and community impacts, and stakeholder engagement beyond traditional business analytics. Through this broad mix, Milliken is working to mitigate risks while leveraging opportunities that improve our business, our world, and well-being for all in our value chain.

Stakeholder Engagement Principles

- Increasing Innovation: Business as usual is not enough. We must continue our heritage of innovating and exceed what we believe is possible.
- Prioritizing Customer Focus: Milliken succeeds if we keep the customer foremost in our mind, linking our initiatives with efforts that provide our customers with the greatest value.
- Heightening Global Understanding: Our activities must be viewed with a global lens, from managing a complex supply chain to understanding and appreciating the different cultures with which we interact.
- Enhancing Transparency and Accountability: Enriched strategic reporting will clarify our impacts and help us monitor progress each year.
- Engaging in Meaningful Collaborations: To achieve our aspirations at the necessary scale, we need to seek out driven, curious collaborators.
- Embracing Materiality: Advancing Milliken's sustainability program includes moving beyond our normal business considerations to engage with broader material issues.



2020 CONSOLIDATED GLOBAL REPORTING INITATIVE INDEX AND UN GLOBAL COMPACT COMMUNICATION ON PROGRESS

Supporting international efforts towards transparency and accountability, we prepared our 2020 Sustainability Report in alignment with the Global Reporting Initiative's (GRI) "GRI Standards: Core Option" (2016), third party verified by WAP Sustainability Consulting. Our GRI Index is a supplement to our 2020 Sustainability Report. The required information is either in the Disclosure Description or in the location referenced in the Disclosure Description.

We also present our progress regarding the UN Global Compact (UNGC) principles in the chart below. The UNGC is a strategic initiative for companies that align their strategies and operations within ten universally recognized principles related to human rights, labor, environment, and anti-corruption. Milliken has been a signatory of the UNGC since 2019. This serves as our annual Communication on Progress in implementing the principles of the UNGC and supporting broader UN Goals.

2020 Mil	liken Consolidated Glo	bal Reporting Initiative Index and UN Global Compact Cor Progress	mmunication on
GRI Standard	Disclosure	Disclosure Description	Connection to United Nations Initiatives
102-1	Organization Name	"Milliken" refers to the entire global business operations for the 2020 calendar year of privately-owned Milliken & Company and all of its wholly-owned subsidiaries, including its divisions Milliken Textiles, Milliken Chemical, Milliken Flooring and Milliken Healthcare; and its brands Performance Solutions by Milliken, milliCare, Ontera by Milliken, Westex by Milliken, SiVance, LLC, Polartec, Andover and Milliken Healthcare Products, LLC.	
102-2	Brands, Products, Services	A research company with deep material science expertise, we offer solutions in chemicals, textiles, flooring, healthcare and consulting/training services.	
102-3	Headquarters Location	Spartanburg, South Carolina, USA	
102-4	Operations Locations	Company locations described on page 3 of Sustainability Report	
102-5	Ownership/Legal Form	Milliken is a private company.	
102-6	Markets Served	We serve global markets via our manufacturing facilities in the United States, Mexico, United Kingdom, Belgium, France, China and Australia. Our sales offices, showrooms, development laboratories and technical support centers extend our global market reach into diversified markets based primarily in chemicals, textiles, flooring and healthcare bandages.	
102-7	Scale	8800+ total suppliers globally; 7400+ associates globally	
102-8	Employee Information	Approximately 7,400 associates globally; 82% in Americas, 12% Europe, Middle East & Africa, 6% Asia; 99% Full-time; 62% diverse associates	UNGC Principle 6 SDG 8
102-9	Supply Chain	9500 + total suppliers globally; approximately 1500 new suppliers in 2020 globally (78% in North America, 16% in Europe, 6% in Asia); 100% of new suppliers affirm the Supplier Code of Conduct; Supplier Code of Conduct is available in 6 languages	
102-10	Changes to Company	Acquisition of Borchers	
102-11	Precautionary Principle	We apply the precautionary approach to identifying and addressing longer-term environmental, social and governance issues that may impact our business, customers and communities, including global climate change. Our Audit Committee of the Board of Directors has oversight responsibility for risk assessment and risk management practices. Our policies and procedures, including our Environmental Policy, Safety Policy, Quality Policy, Responsible Care Policy as well as our Associate	UNGC Principles 7,8,9

		Code of Conduct and Supplier Code of Conduct provide additional guidance on our approach to sustainability. Our commitment to these specific policies and Codes, as well as industry best practices and collaboration with external experts helps to inform our environmental, social and governance risk assessments.	
102-12	External Initiatives	Alliance to End Plastic Waste, United Nations Global Compact, National Geographic Creative Partners, Polypropylene Coalition of The Recycling Partnership, Association of Plastic Recyclers	
102-13	Association Memberships	We are members of numerous organizations, including: Alliance to End Plastic Waste, Association of Plastic Recyclers (APR), Plastics Recyclers Europe, The Recycling Partnership, Plastics Industry Association (PLASTICS), Sustainable Packaging Coalition	
102-14	Senior Decision-Maker Statement	CEO Letter on page 6 of Sustainability Report	
102-16	Values, Principles, Standards	Our purpose, values, and vision as well as our principles and expectations are communicated to our associates in our Associate Code of Conduct and to our suppliers in our Supplier Code of Conduct.	UNGC Principles 1- 10 SDG 16
102-17	Mechanisms for Ethics Concerns	We promote a "speak up culture." A third-party helpline exists for reporting misconduct. Anyone can make a report either online or via a phone number that is available 24 hours/day in multiple languages. The reporting mechanism is communicated in our Associate Code of Conduct, Supplier Code of Conduct, Company website, posters in our production facilities and in other training communications. Reports can be made anonymously where permitted by law. Reporters can communicate with our investigator anonymously throughout the process if desired to share new information or pose follow-up questions. Milliken adheres to a strict non-retaliation policy for good faith claims and reports twice a year to the Audit Committee of the Board of Directors on misconduct investigations.	UNGC Principle 10 SDG 16
102-18	Governance Structure	Milliken's Board provides oversight to our 2025 strategy and its enablers, which includes sustainability and the Milliken Performance System. Our Board reviews critical sustainability concerns as they arise (across 5 board meetings annually), and formally reviews economic, environmental and social risks twice annually. The Board is actively engaged with management on related topics, such as management of human capital, sustainability goals and diversity and inclusion. There are 4 board committees (Finance, Audit, Human Resources & Compensation, Nominating & Governance), each chaired by a director of the board and committee members are all directors. The Audit Committee oversees effective internal controls.	
102-40	List of Stakeholder Groups	A materiality assessment was performed in 2019 to determine material issues for all stakeholders. Internal stakeholders included our associates, 200+ of whom received an internal sustainability survey. External stakeholders included other scientists, community leaders, customers, suppliers, academics, non-governmental organizations, and public officials. For our customers, we determine priorities in a variety of ways including through direct engagement, a formal materiality assessment, monitoring public commitments and tracking questions in customer surveys.	
102-41	Collective Bargaining Agreements	3.4% of associates covered by collective bargaining agreements	UNGC Principle 3 SDG 8
102-42	Identifying and Selecting Stakeholders	Milliken Engagement Stakeholder Process in Sustainability Report.	

102-43	Approach to Stakeholder	Milliken Engagement Stakeholder Process in Sustainability	
102-44	Engagement	Report. Milliken's "Materiality Matrix" in of Sustainability Report.	
102-44	Key Topics and Concerns Raised	Williken's Waterfailty Watrix in or Sustainability Report.	
102-45	Entities in Consolidated	In this Report, "Milliken" refers to the entire global business	
	Financials	operations for the 2020 calendar year of privately-owned Milliken	
102-46	Defining Reporting	& Company and all of its wholly-owned subsidiaries, including its	
	Content and Topic	divisions Milliken Performance & Protective Textiles, Milliken	
	Boundaries	Chemical, Milliken Floor Covering and Milliken Healthcare; and its	
		brands Performance Solutions by Milliken, milliCare, Ontera by	
		Milliken, Westex by Milliken, SiVance, LLC; Polartec and Andover Healthcare are included within the boundary of this Report's	
		metrics. Borchers is excluded from the boundary of this Report's	
		metrics; however, Borchers is included in stories and highlights	
		within the Report.	
102-47	List of Material Topics	Milliken's "Materiality Matrix" in Sustainability Report.	
102-47	Restatements of	Historical data may be modified to reflect changes in business	
102-40	Information	structure, as well as improvements in data collection and	
	Internacion	accuracy. Restatements can result from acquisitions, and	
		divestitures. Milliken's 2020 restatements are all within the	
		Planet goals, in the 300-series indicators and indicator 403.	
102-49	Changes in Reporting	We have made improvements in how we collect and report our	
		data, and historical data in this document has been modified	
		where possible to reflect that.	
102-50	Reporting Period	2020 calendar year	
102-51	Date of Most Recent	2019 Sustainability Report	
	Report		
102-52	Reporting Cycle	Annually	
102-53	Contact Report Questions	sustainability@milliken.com	
102-54	Reporting in Accordance	Milliken's 2020 Sustainability Report has been prepared in	
	with GRI Standards	accordance with GRI Standards: Core Option.	
102-55	GRI Content Index	Our 2020 GRI Index is included within our PDF 2020 Sustainability	
		Report.	
102-56	External Assurance	Milliken's 2020 Sustainability Report was third party verified by	
		WAP Sustainability Consulting.	
103-1	Management Approach	Management Approach to Enterprise-Wide Sustainability	
103-2		Governance:	
103-3		Sustainability is a key enabler of Milliken's 2025 Strategy and one	
		of Milliken's core values. The success of our people, planet and	
		product goals requires a cross-functional approach, as numerous enablers work together to advance sustainability and our 2025	
		Strategy (including, but not limited to key enablers: Talent,	
		Digitalization and the Milliken Performance System).	
		Sustainability's executive sponsor is the Chief Administrative	
		Officer, reporting directly to the CEO. The Chief Administrative	
		Officer chairs the Sustainability Steering Committee, consisting of	
		the senior leaders who lead one or more of our twelve 2025	
		sustainability goals, against which progress is reported publicly in	
		Milliken's annual Sustainability Report. The Sustainability	
		Steering Committee meets at least quarterly and reports on the	
		Steering Committee meets at least quarterly and reports on the	
		Steering Committee meets at least quarterly and reports on the status of progress on each sustainability goal. Milliken's new	
		Steering Committee meets at least quarterly and reports on the status of progress on each sustainability goal. Milliken's new capital expenditure projects are reviewed for impacts on our	

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GRI	Disclosure	Disclosure Description	Connection to United
Standard			Nations Initiatives

ANTI-CORRUPTION

Management Approach

Milliken conducts business in accordance with the highest ethical and legal standards. Specific associate expectations are provided in our Code of Conduct. The Code of Conduct is acknowledged by all associates annually. The Code of Conduct and Board Addendum are acknowledged by all directors annually. Newly hired or acquired associates also acknowledge the Code of Conduct as part of an onboarding process. All associates participate in annual compliance training covering a variety of subject matters, including the Associate Code of Conduct. All associates with online access complete online, annual global anti-corruption training. New managers receive in-person training on ethics, including anti-corruption. Ethics and compliance is managed by an Ethics and Compliance Steering Committee that consists of the Chief Executive Officer, Chief Financial Officer, Chief Administrative Officer, Chief Human Resources Officer, General Counsel and Sustainability Director. In addition, the Compliance Federation, a cross-functional, global collaboration meets quarterly to assess risks, training strategies and strategic compliance initiatives.

205-1	Operations Assessed for Corruption Risk	Milliken globally assesses operations for corruption, relying on Milliken's legal representation in North America, Europe and Asia, as well as the Compliance Federation. In 2020, Milliken completed an ethics and compliance third-party review and successfully received an Ethics Inside Certification by third-party Ethisphere.	UNGC Principle 10 SDG 16
205-2	Communication and Training Anti- Corruption Policies and Procedures	Milliken's ethics policies are available in an online policy manual, including anti-corruption and conflict of interest policies. Milliken annually trains new managers as well as online training for all exempt associates on anti-corruption. In 2020, 2700+ associates were trained in anti-corruption with 100% successfully completing assigned training courses.	UNGC Principle 10 SDG 16
205-3	Confirmed Corruption Incidents and Actions Taken	In 2020, Milliken had no substantiated claims of anti- corruption violations, including no public claims or cases regarding corruption.	UNGC Principle 10 SDG 16

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GRI	Disclosure	Disclosure Description	Connection to United
Standard			Nations Initiatives

ENERGY, WATER, EMISSIONS, WASTE

Management Approach

Our Environmental Policy commits Milliken to operating our plants and facilities in a manner that protects the quality of our environment and to conserve our natural resources. Manufacturing is energy intensive. Our environmental goals include reducing indexed Greenhouse Gas Emissions by 25% and increasing renewable energy to 100,000MwH by 2025. For purposes of tracking environmental violations for our sustainability report, we define an environmental violation as any consent order or fine issued to a Milliken facility or any spill or release to the environment that requires immediate regulatory notification (reportable quantity exceedance, etc.). Consistent with the Greenhouse Gas Protocol, Milliken's Planet Goals, targets, and associated baselines are adjusted to reflect the impact of acquired companies one year after acquisition and remove divested companies from Milliken's measured performance. Our product mixture (processing/lightweighting) negatively affects our efforts to reduce intensity metrics, temporary plant closures during the COVID-19 pandemic since volume processed is our preferred denominator for intensity. In 2020, we expanded our planet projects program to include both corporate and division planet impact projects. We standardized reporting and performance tools to better aggregate impact and create uniform tools to track and report progress.

02-1	Energy						UNGC Principles
Z-I	Consumption			2018	2019	2020	7 and 8
	within			Restated	Restated		SDG 7,8,12,13
	Organization (a,b,e)		Purchased Electricity (MWh)	719,899	702,226	611,864	
			Natural Gas Combustion (MWh)	1,092,983	1,120,500	893,200	
			Coal Combustion (MWh)	304,535	219,520	191,404	
			#2 Fuel Oil Combustion (MWh)	623	196	253	
			#6 Fuel Oil Combustion (MWh)	250	-	12	
			Propane Combustion (MWh)	1,150	481	2,655	
		3GY	Waste Oil/Hydrocarbon Combustion (MWh)	1,215	1,390	1,714	
		E ENE	Purchased District Steam (MWh)	6,200	5,678	5,152	
		EWABI	Landfill Gas Combustion (MWh)	25,383	24,272	25,903	
		NON-RENEWABLE ENERGY	TOTAL NON- RENEWABLE ENERGY (MWh)	2,152,238	2,074,263	1,732,157	
		>	Onsite Solar (MWh)	45	109	221	
		ENERG	Certified Renewable Power (MWh)	-	4,791	16,501	
		RENEWABLE ENERGY	Renewable Energy Credits (MWh)	1,192	5,100	33,300	
		RENEV	TOTAL RENEWABLE ENERGY (MWh)	1,237	10,000	50,022	
			TOTAL ENERGY (MWh)	2,151,091	2,064,481	1,682,577	

			ENERGY = Total Non-Rer vable Power – Renewable				
302-3	Energy Intensity			2018 Restated	2019 Restated	2020	UNGC Principle 8 SDG 7, 8, 12, 13
			Purchased Electricity Intensity (MWh/MT)	1.531	1.607	1.736	
			Natural Gas Combustion Intensity (MWh/MT)	2.325	2.564	2.534	
			Coal Combustion Intensity (MWh/MT)	0.648	0.502	0.543	
			#2 Fuel Oil Combustion Intensity (MWh/MT)	0.001	0.000	0.001	
			#6 Fuel Oil Combustion Intensity (MWh/MT)	0.001	0.000	0.000	
			Propane Combustion Intensity (MWh/MT)	0.002	0.001	0.008	
			Waste Oil/Hydrocarbon Combustion Intensity (MWh/MT)	0.003	0.003	0.005	
		ERGY	Purchased District Steam Intensity (MWh/MT)	0.013	0.013	0.015	
		/ABLE EN	Landfill Gas Combustion Intensity (MWh/MT)	0.054	0.056	0.073	
		NON-RENEWABLE ENERGY	TOTAL NON- RENEWABLE ENERGY INTENSITY (MWh/MT)	4.578	4.746	4.915	
			Onsite Solar Intensity (MWh/MT)	0.000	0.000	0.001	
		λ9	Certified Renewable Power Intensity (MWh/MT)	0.000	0.011	0.047	
		RENEWABLE ENERGY	Renewable Energy Credits Intensity (MWh/MT)	0.003	0.012	0.094	
		RENEWAI	TOTAL RENEWABLE ENERGY INTENSITY (MWh/MT)	0.003	0.023	0.142	
			TOTAL ENERGY INTENSITY (MWh/MT)	4.575	4.724	4.774	

303-1	Water		2018 F	Restated	2019	Restated		2020	UNGC Principle 8
	Withdrawal by Source	Surface Water (Gal)	1,663	,441,224	1,55	9,151,424	1,297,104,570		SDG 6
		Public Water Supply (Gal)	915	915,162,923		907,512,340		763,641,521	
		Groundwater (Gal)	562	,508,287	56	4,228,559	2	289,203,347	
		TOTAL WATER WITHDRAWAL (Gal)	3,141	,112,434	3,03	0,892,323	2,3	349,949,438	
				201	8	2019		2020	
		Surface Water In (Gal/lb)	tensity	Resta	ted 1.605	Restate	d 618	1.669	
		Public Water Sup Intensity (Gal/lb	ply		0.883	0.5	942	0.983	
		Groundwater Int	ensity		0.543	0.	586	0.372	
		TOTAL WATER WITHDRAWAL INTENSITY (Gal/	lb		3.030	3.	146	3.024	
303-4	Water Discharge by Area		2018 R	estated	2019	Restated		2020	UNGC Principle 8 SDG 6
	Alea	Water Discharged to Receiving Stream (Gal)	2,554,	761,432	2,50	2,157,441	1,8	392,029,878	
		Water Applied to Land (Gal)			4,234,552		5,024,170		
		Water Discharged to Off-Site Treatment (Gal)	431,	048,846	38	382,967,206		328,496,905	
		Water Discharged to Other (Gal)		964,415	14	1,533,124	1	124,398,485	
		TOTAL WATER DISCHARGED (Gal)	3,141,	112,434	3,030,892,323		2,349,949,438		

			2018	2019	2020	
			Restated	Restated		
		Water Discharged to Receiving Stream Intensity (Gal/lb)	2.46	5 2.597	2.435	
		Water Applied to Land Intensity (Gal/lb)	0.00	5 0.004	0.006	
		Water Discharged to Off- Site Treatment Intensity (Gal/lb)	0.41	6 0.397	0.423	
		Water Discharged to Other Intensity (Gal/lb)	0.14	5 0.147	0.160	
		TOTAL WATER DISCHARGED INTENSITY (Gal/lb)	3.03	0 3.146	3.024	
		Note: Water Discharged to	Other includes	water lost by ev	aporation, etc.	
304-3	Biodiversity: Habitats protected or preserved	The nationally recognized than 250 cultivars and is o pandemic precautions.				SDG 6
305-1	Direct (Scope			——————————		UNGC Principles 7 and 8
	1) GHG Emissions		2018 Restated	2019 Restated	2020	SDG 3,12,13,14,15
305-2	Indirect (Scope 2)	Scope 1 GHG Emissions (MT CO2e)	320,454	294,552	242,710	UNGC Principles 7 and 8 SDG 3,12,13,14,15
	GHG Emissions	Scope 2 GHG Emissions (MT CO2e)	360,571	292,314	247,936	
		GHG Offsets (MT CO2e)	(1,172)	(952)	(2,215)	
		Renewable Energy Credits (MT CO2e)	(1,192)	(2,418)	(18,755)	
		TOTAL SCOPE 1+2 GHG EMISSIONS (MT CO2e)	678,661	583,496	469,675	
		GHG Emission Sources: Pu Coal Combustion, #2 Fuel (Landfill Gas Combustion, P Combustion, Purchased St	Oil Combustion, Propane Combus	, #6 Fuel Oil Com stion, Waste Oil/	bustion,	
305-4	GHG					UNGC Principle 8
	Emissions Intensity		2018 Restated	2019 Restated	2020	SDG 13,14,15
		Scope 1 GHG Emissions Intensity (MT CO2e/MT)	0.682	0.674	0.689	
		Scope 2 GHG Emissions Intensity (MT CO2e/MT)	0.767	0.669	0.703	

		GHG Offsets Inte (MT CO2e/MT)	ensity	(0.	002)	(0.00)2)	(0.006)	
				Renewable Energy Credits Intensity (MT (0.003) CO2e/MT)		(0.00	06)	(0.053)	
		TOTAL SCOPE 14 EMISSIONS INTE (MT CO2e/MT)		1	.443	1.3	35	1.333	
306-1	Water						1		UNGC Principles 7,8,9
	Discharge by Destination	Water Discharged to Receiving Stream (Gal)		761,432		Restated 02,157,441	1,8	2020 892,029,878	SDG 3,6
		Water Applied to Land (Gal)	5,	337,741		4,234,552		5,024,170	
		Water Discharged to Off-Site Treatment (Gal)	431,	048,846	38	2,967,206	()	328,496,905	
		Water Discharged to Other (Gal)	149,	964,415	14	1,533,124	-	124,398,485	
		TOTAL WATER DISCHARGED (Gal)	3,141,	112,434	3,03	0,892,323	2,3	349,949,438	
					018 cated	2019 Restate		2020	
		Water Discharge Receiving Strean Intensity (Gal/lb	n		2.465	2.	597	2.435	
		Water Applied to Intensity (Gal/lb			0.005	0.	004	0.006	
		Water Discharge Site Treatment II (Gal/Ib)			0.416	0.	397	0.423	
		Water Discharge Other Intensity (0.145	0.	147	0.160	

		TOTAL WATER DISCHARGED INTEN	SITY	3.	.030	3.146	3.024	
		Note: Water Discharge	ed to	Other includ	des w	ater lost by e	/aporation, etc.	1
306-2	Waste by Type and Disposal			2018 Restated		2019 Restated	2020	UNGC Principle 8 SDG 3,6,11,12
	Method	Recycled and Reused Waste Intensity (lb/1000-lb)	d	66.21	l1	68.667	76.806	
		Waste to Energy Wa Intensity (lb/1000-lb		27.65	52	32.124	28.655	
		Mass Treated Waste Intensity (lb/1000-lb		1.64	12	1.278	2.656	
		Landfill Waste Intens (lb/1000-lb)	sity	6.51	18	14.267	7.223	
		Composted Waste Intensity (lb/1000-lb)		4.87	77	4.956	6.261	
		Wastewater Biosolids Mass Change (lb/1000- lb)		3.81	13	-8.421	-12.857	
		TOTAL WASTE INTENSITY (lb/1000-		110.71	L4	112.872	108.743	
			2018	8 Restated	201	9 Restated	2020	
		Recycled and Reused (lb)	6	58,628,896		66,163,264	59,679,756	
		Waste to Energy (lb)	28,661,676	28,661,676		30,952,022	22,265,571	
		Mass Treated (lb)		1,702,372		1,231,860	2,063,586	
		Landfill (lb)		6,756,338		13,747,097	5,612,357	
		Composted (lb)		5,055,152		4,775,519	4,864,809	
		Wastewater Biosolid Mass Change (lb)		3,952,456		(8,114,302)	(9,990,431)	
		TOTAL WASTE (lb)	11	14,756,890	1	08,755,460	84,495,648	

	2018	2019	2020
	Restated	Restated	
Recycled and Reused			
(MT)	31,130	30,011	27,071
Waste to Energy (MT)			
	13,001	14,040	10,100
Mass Treated (MT)			
	772	559	936
Landfill (MT)			
	3,065	6,236	2,546
Composted (MT)			
	2,293	2,166	2,207
Wastewater Biosolid			
Mass Change (MT)	1,793	(3,681)	(4,532)
TOTAL WASTE (MT)			
	52,053	49,331	38,327

All waste described in this Section 306-2 is non-hazardous. Wastewater Biosolid Mass Change is determined by estimating the wet mass generated by Milliken's wastewater treatment processes during the reporting year. Due to the intermittent nature of biosolid removal activities at some of Milliken's locations, the biosolids may not be sent off-site for disposal during the reporting year.

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GRI	Disclosure	Disclosure Description	Connection to United
Standard			Nations Initiatives

OCCUPATIONAL HEALTH & SAFETY

Management Approach

The safety and health of our people is of primary importance to Milliken. Our Associate Code of Conduct states that the health and safety of ourselves and our fellow associates is of paramount importance to everyone at Milliken. Our goal is to provide an injury-free workplace by following strict safety and health rules and practices including: (1) Requiring every Company location to have an active, associate-led safety program that is strongly supported by its management team; (2) Rigorously adhering to established safety procedures, following safety practices and avoiding shortcuts; (3) Providing a secure working environment and responding quickly to any internal or external threats; (4) Prohibiting the possession of weapons at any time on Company property unless specifically authorized; (5) Prohibiting substance abuse. While compliance with all applicable laws, regulations and recordkeeping requirements is mandatory, the Company seeks to surpass the legally required minimums. It is our intent to avoid any injuries and to continue being recognized as a global leader in safety. In addition to our Code of Conduct, Milliken's Safety Policy states that we will devote resources to train our people to perform their jobs safely, to ensure equipment can be operated in a safe manner, to eliminate workplace hazards, and to comply with applicable safety and health laws and regulations. Milliken believes that all injuries are preventable, all health risks are controllable, and management is accountable.

403-1	Occupational	Milliken's safety management system follows the plan-do-check-act	SDG 3, 8
	Health &	principles (or a comparable variation/naming system of these principles).	
	Safety	Milliken maintains internal practices and local requirements to manage	
	,	health and safety hazards associated with its work environment. It tracks	
		performance, operational controls, and compliance against these	
		requirements through a variety of monitoring and measurement processes.	
		Monitoring activities include hazard assessments, evaluations, team and	
		location assessments, third-party validation testing and audits. Objectives	
		and targets (goals) are developed for monitoring culture, compliance and	
		continual improvement. Most Milliken sites have a formal joint	
		management-worker health and safety committee. Milliken also elects to	
		participate in the U.S. OSHA Voluntary Protection Program (VPP), a	
		program that recognizes and promotes effective safety and health	
		management. Each VPP site is audited by OSHA on a 3 to 5-year basis to	
		ensure a safe and healthy work environment and continued improvements	
		in our safety and health processes. Milliken has 23 VPP sites in the United	
		States.	

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DIVERSITY

Management Approach

At Milliken, we believe that creating a diverse and inclusive workplace is not only the right thing to do, but also a critical contributor to our business growth and success. It can be a differentiator in the global competitive marketplace. One of our 2025 Sustainability Goals is a commitment to create a more inclusive associate community, using the same continuous improvement skills that have been so vital to Milliken's legacy and reputation in manufacturing excellence. In October 2017, Milliken launched a Diversity and Inclusion Council. The Council is led by our Director of Diversity and Inclusion, who reports directly to the Chief Human Resources Officer and strives to intentionally foster an authentic culture where all associates are valued, respected, engaged and feel a sense of belonging.

Milliken realizes our commitment to building and maintaining a diverse and inclusive culture is a long-term challenge and commitment. While our Sustainability Scorecard reports on U.S. diversity (measured by gender and race) in managers (representing exempt associates), our diversity and inclusion strategy is a commitment to much more than this single metric, it includes training, recruitment, retention, associate commitment and engagement, our ability to have complex diversity and inclusion discussions in a trusting workplace, policies and procedures as well as community engagement, honoring our commitment to the CEO Action Pledge for Diversity and Inclusion. We define diversity, at Milliken, as welcoming all people and inclusion as valuing and embracing their differences and perspectives. We believe that promoting an inclusive culture enables business results, defines Milliken as a career destination, and positively impacts our community.

405-1	Diversity of	39% of diverse managers	UNGC Principle 6
	Governance	42% of diverse boards of directors	SDG 5,8, 10
	Bodies and	64% male; 36% female	
	Employees	Our Sustainability Report discloses a diversity metric (measured by gender	
	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	and race) in managers (representing exempt associates) in the U.S., our	
		diversity and inclusion strategy is a commitment to much more than this	
		single metric. See Goals Progress; D&I in People.	

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	GRI	Disclosure	Disclosure Description	Connection to United
	Standard			Nations Initiatives
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CUSTOMER PRIVACY

Management Approach

Milliken adopted principles to govern the processing of personal information, except as specifically provided by supplementary policies or as required by applicable laws or regulations. For Milliken, "personal information" must (i) only be processed lawfully, fairly and in a transparent manner ("lawfulness, fairness and transparency"); (ii) be obtained only for specified, explicit, and legitimate purposes, and not further processed in any manner incompatible with those purposes ("purpose limitation"); (iii) be adequate, relevant and not excessive in relation to the purposes for which it is processed ("data minimization"); (iv) be accurate and, if necessary, kept current, as appropriate to the purposes for which it is processed ("accuracy"); (v) not be kept in a form that permits identification of the individual for longer than necessary for the permitted purposes ("storage limitation"); and (vi) be processed in a manner that ensures appropriate security of the personal information, including protection against unauthorized or unlawful processing and against accidental loss, destruction or damage, using appropriate technical or organizational measures ("integrity and confidentiality"). Milliken agrees to be responsible for and be able to demonstrate compliance with these principles. Our management approach is further described in Milliken's General Data Protection Policy available at Milliken.com/privacy.

418-1	Customer	Milliken received no substantiated complaints concerning breaches of	SDG 9, 16
	Privacy	customer privacy.	

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Our sustainability efforts are driven by you—all our associates doing the right thing each day, all the people benefiting from our products, all those in the communities we serve, and the future generations that depend on a healthier tomorrow. Our 2020 report cover includes a collection of images meant to represent the many individuals that come together to make a positive impact.

LEARN MORE ABOUT SUSTAINABILITY AT MILLIKEN SUSTAINABILITY.MILLIKEN.COM









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